PENNSYLVANIA COMPENSATION RATING BUREAU F CLASS FILING

Expense Study

The following exhibits are used in the development of specific expense provisions to be used in the Bureau's proposed F-Class filing. The provisions are for Commission & Brokerage, General and Loss Adjustment Expense, and Premium Discount.

Exhibit I of the attachment presents summary figures for Standard Earned Premium, General Expenses, and Total Production Costs from the last three calendar years. The data is drawn from Pennsylvania Expense Call submissions. The data has been adjusted to include the experience for large deductible policies.

Exhibit I-A develops Standard Earned Premium at both Net and Gross bases after adjusting for Large Deductible policies and removing Expense Constant Dollars.

Exhibit II shows the development of the Expense Constant offset that is carried forward to Exhibit I.

Exhibit III shows the calculation of the Loss Adjustment Expense provision as a function of the Incurred Losses. The Loss Adjustment Expense factor is based on All-Company experience and is developed from the same source of data as Exhibit I above. We selected a three-year average of Loss Adjustment Expense Ratios to Direct Incurred Losses including large deductibles on a Gross Basis.

Exhibits IV-A and IV-B show the development of an average provision for premium discount based upon the Schedule X and Schedule Y premium discount tables, respectively. The data used by the Bureau for this purpose is Unit Statistical Plan data. These exhibits form the basis for Exhibits IV-C and IV-D, which develop the average interstate build-back both for Schedule X and Y companies separately and on an All Company basis.

Exhibit V develops the provision for uncollectible premium based on the ratio of uncollectible premium to gross written premium. Please note that the selection of an uncollectible premium provision recognizes the fact that in the residual market, collection problems would be more prevalent than in the market as a whole. The data used is courtesy of NCCI, Inc.

EXHIBIT I ALL COMPANIES

CALENDAR YEAR

		2009	2010	2011
(1)	Standard Earned Premium at Company Rate Level including Large Deductible on a Net Basis excluding Expense Constant Dollars (Page 3.2, line (10))	\$ 2,931,767,866	\$ 2,771,763,188	\$ 2,955,070,262
(2)	Standard Earned Premium at Company Level including Large Deductible on a Gross Basis excluding Expense Constant Dollars (Page 3.2, line (11))	\$ 3,836,237,451	\$ 3,570,793,245	\$ 3,874,565,047
(3)	Commission and Brokerage	\$ 148,699,863	\$ 150,043,233	\$ 162,689,465
(3a)	Reported Ratio { (3) / (1) }	0.0507	0.0541	0.0551
(4) (4a)	Other Acquisitions Reported Ratio { (4) / (2) }	\$ 114,412,895 0.0298	\$ 114,240,052 0.0320	\$ 106,564,292 0.0275
(5) (5a)	General Expense Reported Ratio { (5) / (2) }	\$ 157,282,405 0.0410	\$ 153,513,275 0.0430	\$ 150,301,724 0.0388

	Three Year Average (1)	Expense Constant Income (Page 3.3) (2)	Difference { (1) - (2) }
COMMISSION AND BROKERAGE OTHER ACQUISITIONS	0.0533 0.0298	0.0060 0.0033	0.0473 0.0265
TOTAL PRODUCTION	0.0831	0.0093	0.0738
GENERAL EXPENSE	0.0409	0.0100	0.0309

EXHIBIT I - A ALL COMPANIES

CALENDAR YEAR

		2009	2010	2011
(1)	Standard Earned Premium at Bureau DSR Level including Large Deductible on a Net Basis	\$ 2,079,003,300	\$ 1,949,826,603	\$ 2,071,876,147
(2)	Multiplier to Bring Premium to Company Rate Level	1.4360	1.4483	1.4536
(3)	Standard Earned Premium at Company Rate Level $\underline{including}$ Large Deductible on a \underline{Net} Basis $\{\ (1)\ ^*\ (2)\ \}$	\$ 2,985,448,739	\$ 2,823,933,869	\$ 3,011,679,167
(4)	Large Deductible Adj. at Bureau DSR Level	\$ 713,079,143	\$ 631,694,250	\$ 718,411,427
(5)	Multiplier to Bring L. D. Adj. to Company Rate Level	1.2684	1.2649	1.2799
(6)	Large Deductible Adj. at Company Rate Level { (4) * (5) }	\$ 904,469,585	\$ 799,030,057	\$ 919,494,785
(7)	Standard Earned Premium at Company Rate Level including Large Deductible on a Gross Basis { (3) + (6) }	\$ 3,889,918,324	\$ 3,622,963,926	\$ 3,931,173,952
(8)	Expense Constant Removal Factor	0.9862	0.9856	0.9856
(9)	Expense Constant Dollars { (7)[1 - (8)] }	\$ 53,680,873	\$ 52,170,681	\$ 56,608,905
(10)	Standard Earned Premium at Company Rate Level including Large Deductible on a Net Basis excluding Expense Constant Dollars (3) - (9)	\$ 2,931,767,866	\$ 2,771,763,188	\$ 2,955,070,262
(11)	Standard Earned Premium at Company Level including Large Deductible on a Gross Basis excluding Expense Constant Dollars { (7) - (9) }	\$ 3,836,237,451	\$ 3,570,793,245	\$ 3,874,565,047

EXHIBIT II

EXPENSE CONSTANT INCOME - ALL COMPANIES

MANUAL YEAR 2009

(1)	Number of Policies		252,706			
(2)	Expense Constant Income With Expense Const	ant @ Current L	_evel = \$ 270		\$ 68,230,620	
(3)	Interstate Adjustment Factor				0.90	
(4)	Adjusted Expense Constant Income {(2) * (3)}			\$ 61,407,558		
(5)	Standard Earned Premium Excluding Expense of including Large Deductible on a Net Basis		\$ 1,996,763,904			
(5a)	Factor to Bring Premium to Current Level				1.3201	
(5b)	Standard Earned Premium <u>Excluding</u> Expense Constant <u>including</u> Large Deductible on a <u>Net</u> Basis at Current Level				\$ 2,635,928,030	
(6)	Standard Earned Premium <u>Excluding</u> Expense Constant <u>including</u> Large Deductible on a <u>Gross</u> Basis				\$ 2,678,015,744	
(6a)	Factor to Bring Premium to Current Level Standard Earned Premium <u>Excluding</u> Expense Constant <u>including</u> Large Deductible on a <u>Gross</u> Basis at Current Level			1.2739 \$ 3,411,524,256		
(6b)						
(7)	Distribution of Expense Constant Income	%	%	\$	Total Expense \$	
	(a) General Expense	55.8%		\$ 150.66	\$ 34,265,417	
	(b) Production 44.2% i) Commission 58.0% ii) Other Acquisition 42.0%			\$ 69.22 \$ 50.12	\$ 15,742,442 \$ 11,399,699	
	Total =	\$ 270.00	\$ 61,407,558			
(8)	Expense Constant Ratio for General Expense {	(7a) / (6b) }			0.0100	
(9)	Expense Constant Ratio for Commission { (7b(i	i)) / (5b }			0.0060	
(10)	Expense Constant Ratio for Other Acquisition {	(7b(ii)) / (6b) }			0.0033	

EXHIBIT III

LOSS ADJUSTMENT EXPENSE RATIOS - ALL COMPANIES

CALENDAR YEAR

	=	2009	2010	2011
(1)	Loss Adjustment Expense	\$ 310,018,363	\$ 322,744,674	\$ 289,997,958
(2)	Incurred Losses <u>including</u> Large Deductible on a <u>Net</u> Basis	\$ 1,402,726,523	\$ 1,582,552,304	\$ 1,523,393,698
(3)	Large Deductible Adjustment	\$ 623,543,674	\$ 701,202,614	\$ 486,135,317
(4)	Incurred Losses <u>including</u> Large Deductible on a <u>Gross</u> Basis { (2) + (3) }	\$ 2,026,270,197	\$ 2,283,754,918	\$ 2,009,529,015
(5)	Ratio of Loss Adjustment Expense to Incurred Losses including Large Deductible on a Net Basis { (1) / (2) }	0.2210	0.2039	0.1904
(6)	Ratio of Loss Adjustment Expense to Incurred Losses including Large Deductible on a Gross Basis { (1) / (4) }	0.1530	0.1413	0.1443
Three-Year Average of Loss Adjustment Expense Ratios to Direct Incurred Losses including Large Deductible on a Net Basis 0.2051				
Three-Year Average of Loss Adjustment Expense Ratios to Direct Incurred Losses including Large Deductible on a Gross Basis				0.1462

EXHIBIT IV - A
SIZE OF RISKS - SCHEDULE X COMPANIES

MANUAL YEAR 2009

		Intrastate SEP excluding Loss
	Number	and Expense
Intrastate Risks	of Risks	Constant
	(1)	(2)
Up to \$10,000 \$10,001 - \$200,000 \$200,001 - \$1,750,000	84,908 8,367 452	\$ 116,920,916 \$ 307,893,754 \$ 183,793,357
Over \$1,750,000	19	\$ 88,475,379
TOTAL	93,746	\$ 697,083,406

DISTRIBUTION OF PREMIUM TO DISCOUNT BLOCK

Size of Risk	Number of Risks	First \$10,000	Next \$190,000	Next \$1,550,000	Over \$1,750,000
Up to \$10,000 \$10,001 - \$200,000 \$200,001 - \$1,750,000 Over \$1,750,000	84,908 8,367 452 19	\$ 116,920,916 \$ 83,670,000 \$ 4,520,000 \$ 190,000	\$ 224,223,754 \$ 85,880,000 \$ 3,610,000	\$ 93,393,357 \$ 29,450,000	\$ 55,225,379
TOTAL	93,746	\$ 205,300,916	\$ 313,713,754	\$ 122,843,357	\$ 55,225,379
PERCENTAGE		29.45%	45.00%	17.62%	7.92%

EXHIBIT IV - B
SIZE OF RISKS - SCHEDULE Y COMPANIES

MANUAL YEAR 2009

		Intrastate SEP
		excluding Loss
	Number	and Expense
Intrastate Risks	of Risks	Constant
	(1)	(2)
Up to \$10,000	131,113	\$ 254,989,806
\$10,001 - \$200,000	23,678	\$ 914,638,418
\$200,001 - \$1,750,000	1,913	\$ 916,873,157
Over \$1,750,000	132	\$ 558,519,195
TOTAL	156,836	\$ 2,645,020,576
TOTAL	130,030	Ψ 2,043,020,370

DISTRIBUTION OF PREMIUM TO DISCOUNT BLOCK

Size of Risk	Number of Risks	First \$10,000	Next \$190,000	Next \$1,550,000	Over \$1,750,000
Up to \$10,000 \$10,001 - \$200,000 \$200,001 - \$1,750,000 Over \$1,750,000	131,113 23,678 1,913 132	\$ 254,989,806 \$ 236,780,000 \$ 19,130,000 \$ 1,320,000	\$ 677,858,418 \$ 363,470,000 \$ 25,080,000	\$ 534,273,157 \$ 204,600,000	\$ 327,519,195
TOTAL	156,836	\$ 512,219,806	\$ 1,066,408,418	\$ 738,873,157	\$ 327,519,195
PERCENTAGE		19.37%	40.32%	27.93%	12.38%

EXHIBIT IV - C

AVERAGE COMPANY BUILD-BACK

SCHEDULE X COMPANIES

	Premium Distribution to Discount Block (EXHIBIT IV - A)	Reduction from Manual		Weighted Reduction
Up to \$10,000 \$10,001 - \$200,000 \$200,001 - \$1,750,000 Over \$1,750,000	29.45 45.00 17.62 7.92	0.0 5.1 6.5 7.5		0.00 2.30 1.15 0.59
		Build-Back	=	4.04
Intr	astate Build-Back	4.04		
Inte	erstate Build-Back	4.54		

SCHEDULE Y COMPANIES

	Premium Distribution to Discount Block (EXHIBIT IV - B)	Reduction from Manual	Weighted Reduction
Up to \$10,000 \$10,001 - \$200,000 \$200,001 - \$1,750,000 Over \$1,750,000	19.37 40.32 27.93 12.38	0.0 9.1 11.3 12.3	0.00 3.67 3.16 1.52
		Build-Back :	= 8.35
Intr	astate Build-Back	8.35	
Inte	erstate Build-Back	8.85	

EXHIBIT IV - D

AVERAGE COMPANY BUILD-BACK

ALL COMPANIES

	Intrastate SEP <u>excluding</u> Loss and Expense <u>Constant</u>	Interstate Build-Back
SCHEDULE X	\$ 697,083,406	4.54
SCHEDULE Y	\$ 2,645,020,576	8.85
WEIGHTED AVERAGE		7.95

EXHIBIT V

DELAWARE POOL GROSS WRITTEN PREMIUM AND UNCOLLECTIBLE PREMIUM*

Data as of 3/31/2013

POLICY	(1) GROSS WRITTEN	(2) UNCOLLECTIBLE	(3)=(2)/(1)
YEAR	PREMIUM	PREMIUM	RATIO
2002	16,291,490	309,031	1.90%
2003	23,778,085	298,709	1.26%
2004	34,286,412	427,992	1.25%
2005	39,613,229	788,623	1.99%
2006	33,113,269	1,149,992	3.47%
2007	21,572,856	724,775	3.36%
2008	12,933,980	195,745	1.51%
2009	7,538,816	45,832	0.61%
2010	6,892,555	93,719	1.36%
2011	10,748,469	59,681	0.56%
		All Year Average	1.73%
		Five Year Average	1.48%
		Three Year Average	0.84%
		Selected	0.50%

^{*} Data courtesy of NCCI, Inc.