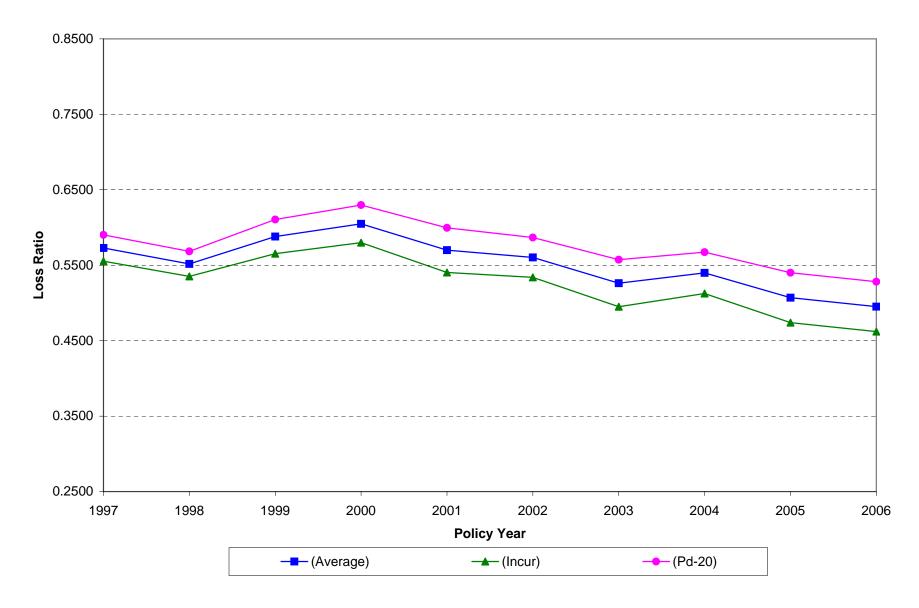
PENNSYLVANIA COMPENSATION RATING BUREAU

Graphs of Indemnity and Medical Loss Ratios

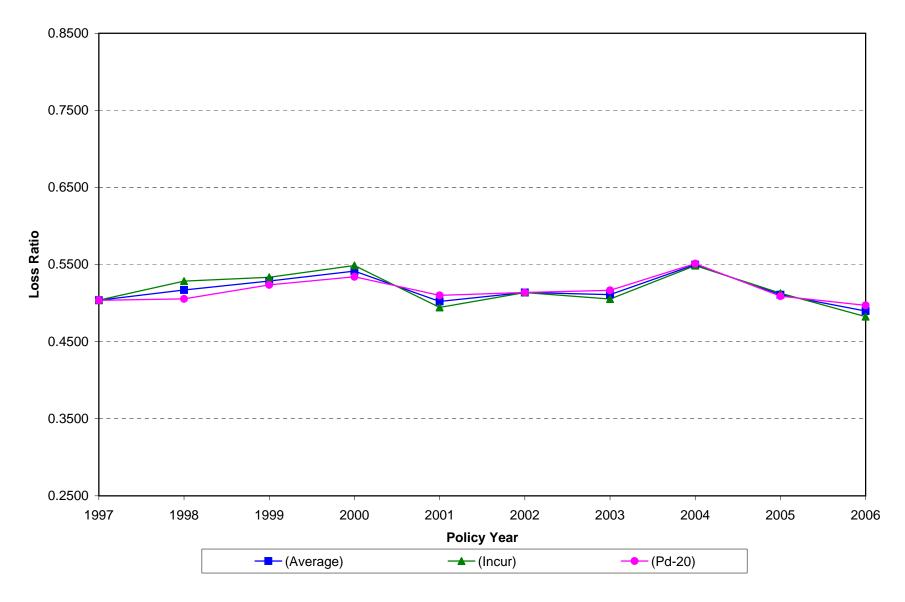
This exhibit consists of six graphs. Pages 10.1 and 10.2 show graphs of indemnity and medical loss ratios using the paid to twentieth, incurred and the average of the incurred and the paid to twentieth methods. Pages 10.3 and 10.4 are analogous to pages 10.1 and 10.2 but show severity ratios for indemnity and medical respectively. These graphs provide a comparison of projected ratios for a range of methods.

Staff has also included pages 10.5 and 10.6, which show the trended loss ratios as well as their frequency and severity components. Please note that the frequency, severity and loss ratios are all expressed on a normalized basis with policy year 1995 set equal to unity.

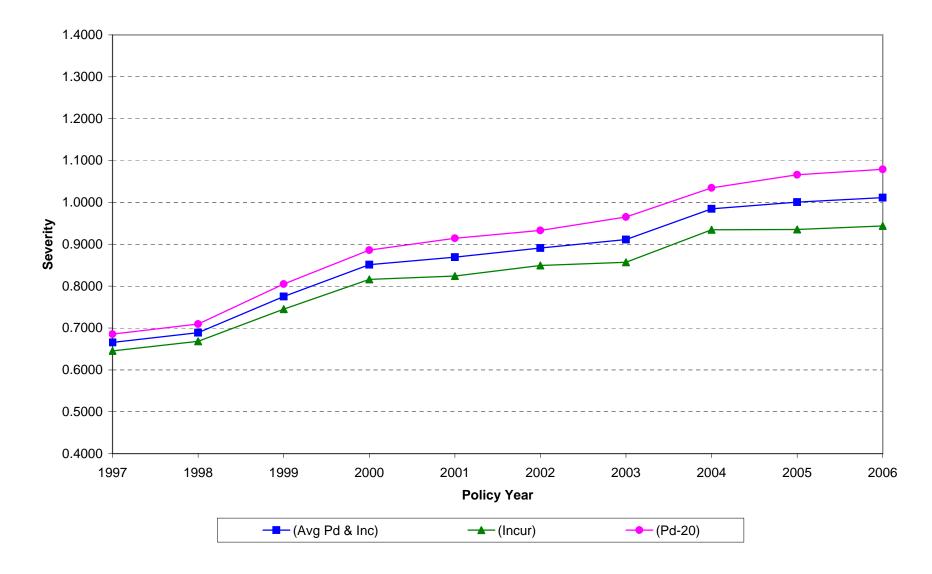
INDEMNITY LOSS RATIOS



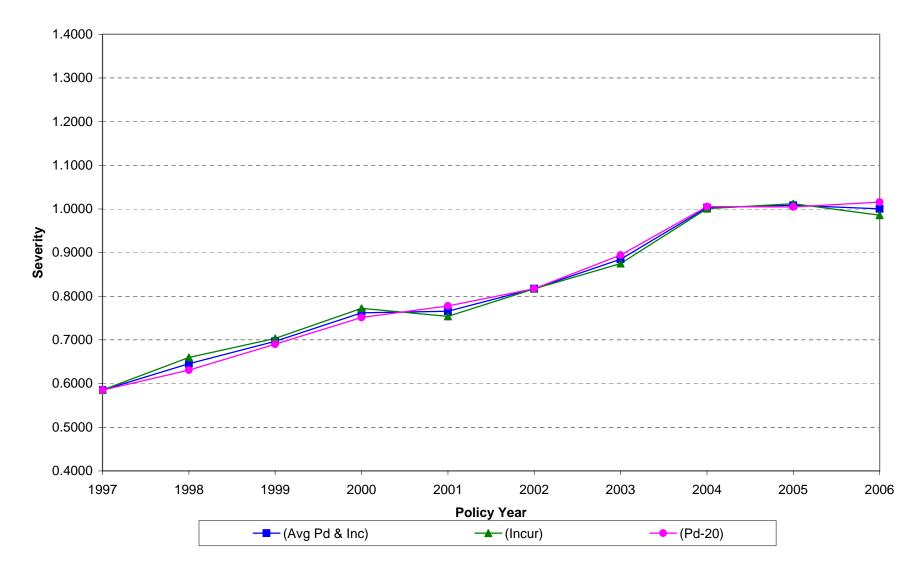
MEDICAL LOSS RATIOS



Indemnity Severity Ratios Frequency Constant at Policy Year 1995 Level



Medical Severity Ratios Frequency Constant at Policy Year 1995 Level



1.8000 +3.3% per year 1.6000 1.4000 1.2000 1.0000 Ratio 0.8000 1.8% per year 0.6000 -4.9% per year 0.4000 0.2000 0.0000 -1996 2002 2003 1995 1997 1998 1999 2000 2001 2004 2005 2006 2007 2008 2009 2010 **Policy Year** - Frequency - - - Trended Severity - - - Trended Loss Ratio - - - - Trended Frequency - Severity — Loss Ratio -

Indemnity Loss Experience Components Indexed to 1.0000 at Policy Year 1995

Medical Loss Experience Components Indexed to 1.0000 at Policy Year 1995

